



20<sup>th</sup> Anniversary Conference  
20 June 2018

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# Celebrating 20 Years of the Meriden Family Programme and Looking Forward

## Reflections

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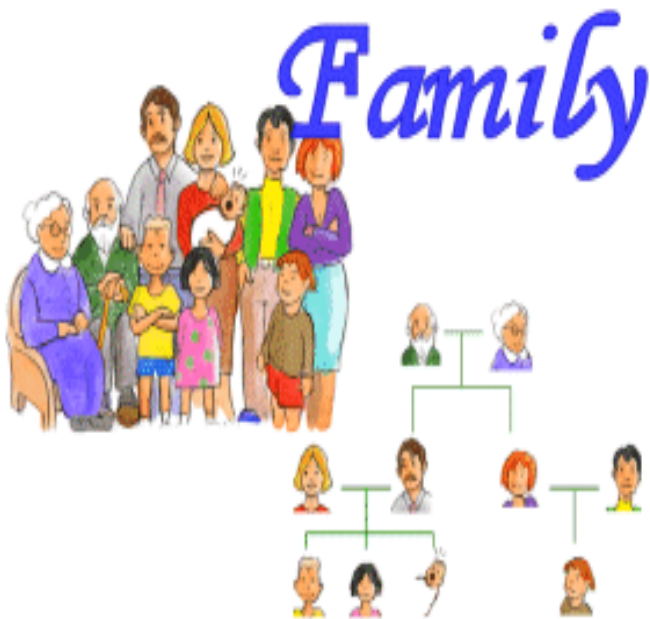
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# Perseverance

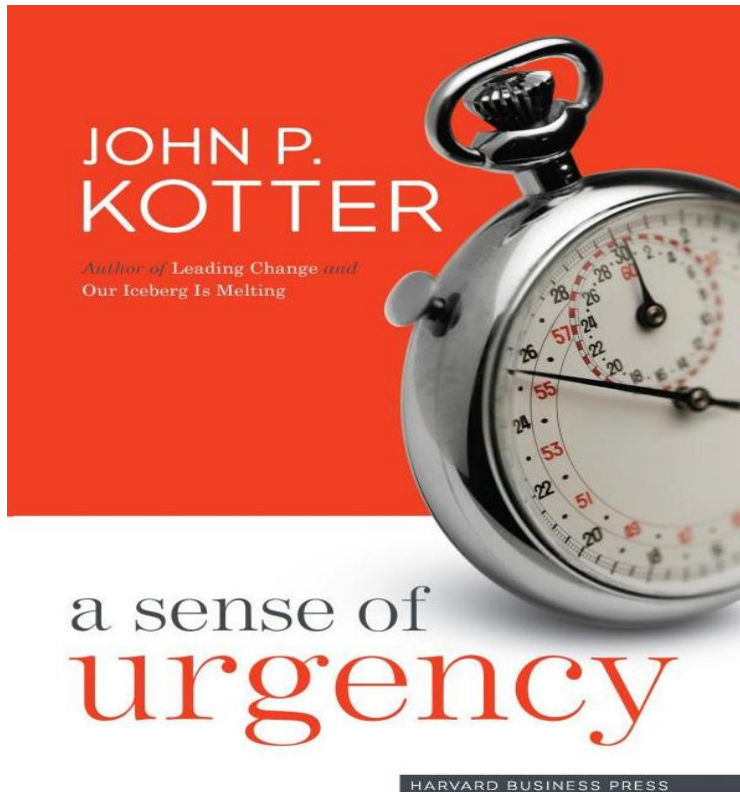
There are times you will feel like giving up, but have a supportive group around you who will provide encouragement at those times



# Family

Remember who it's  
all for – families

Engage with who is  
important in the service  
user's life



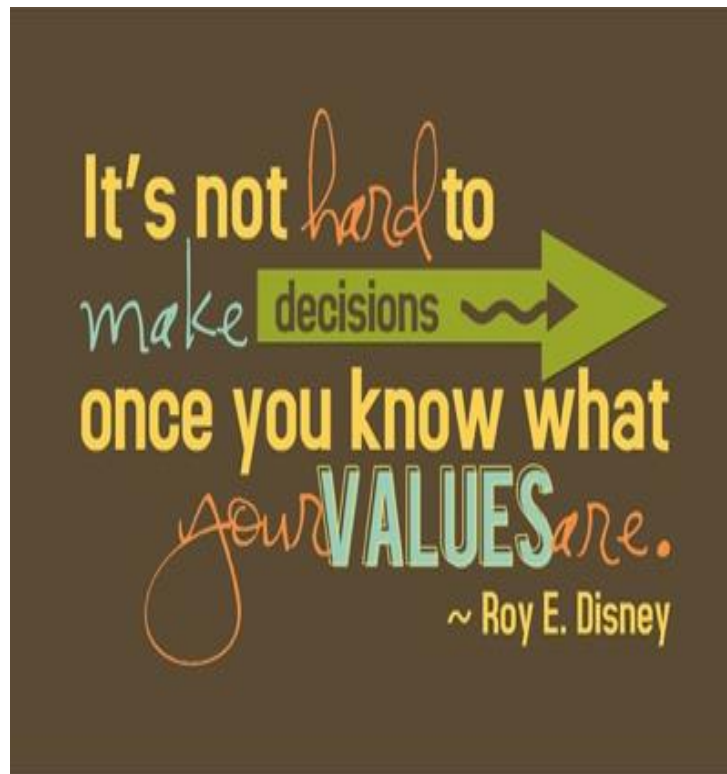
# Continue to create a sense of urgency

Delays may not mean much  
to us, but they do to people  
coping every day with  
difficulties



# Use evidence

Evidence-based practice also involves being open to searching out and evaluating new ideas, and being willing to change



# Values-based practice

Involving the recipient of services in everything you do



Speak the language  
of whoever you are  
trying to persuade

Find out what matters to  
managers, clinicians,  
families etc





# Universality of issues

In services and families



# The value of teams

provided they include all the  
players and stake-holders



# Belief

In the approach, the model, in what you are doing, in people's abilities



# Commitment

It's obvious to all



# Problem-solving, thinking and finding solutions

# Learning Flexibility



## Flexibility

Being creative in  
how things can be  
achieved



# Collaboration

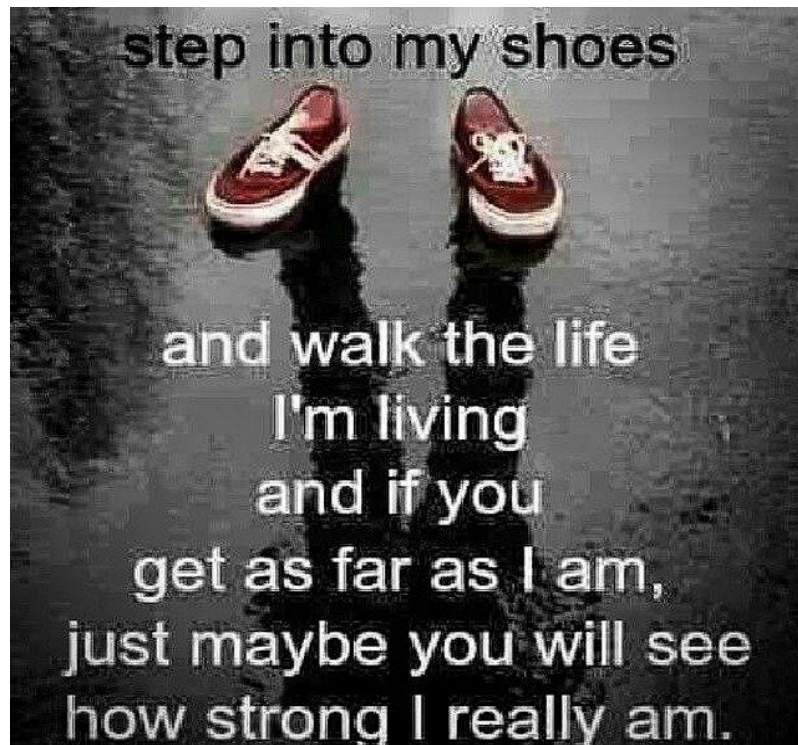
Achieves the best  
outcomes all round



**we can  
help**

For managers:  
Ask – how can I  
help you to make  
this happen?





Try to imagine  
what it's like  
walking in other  
person's shoes –  
if it was you, what  
would you want?

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